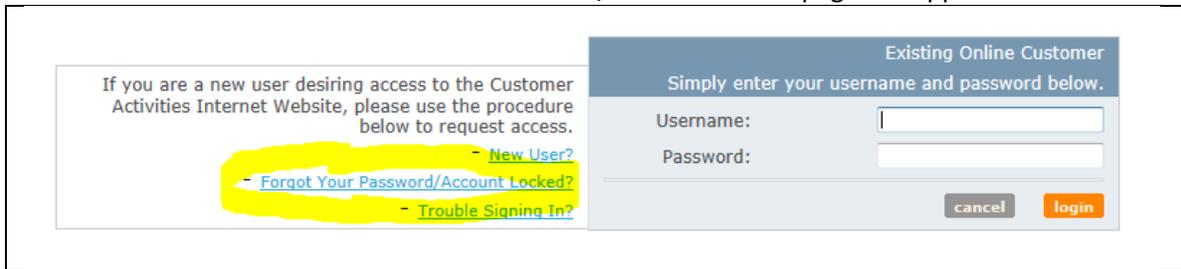


Logging In to the EBB

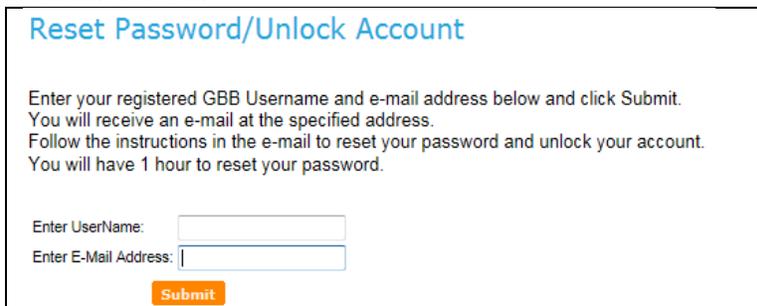
For secure access to DESC's Electronic Bulletin Board ("EBB,") use the following procedure.

1. Go to <https://ebb.sceg.com/SCEGCA/Default.aspx> which will take you to the SCE&G Customer Activities Internet Site.
2. Press the login button in the upper right of the page. The login page will appear.
3. If you already know your username and password, enter it in the Username and Password fields, then press the login button just below the Password field.
4. If you do not know your password, press the [Forgot Your Password/Account Locked?](#) link to the left of the Username and Password fields. The Reset Password/Unlock Account page will appear.



The screenshot shows a login interface. On the left, there is a text box with instructions for new users and three links: [New User?](#), [Forgot Your Password/Account Locked?](#) (highlighted in yellow), and [Trouble Signing In?](#). On the right, there is a section for 'Existing Online Customer' with the instruction 'Simply enter your username and password below.' It contains two input fields: 'Username:' and 'Password:'. Below these fields are two buttons: 'cancel' and 'login'.

5. From this page enter your username and email address that are registered with the DESC EBB, then press the submit button.

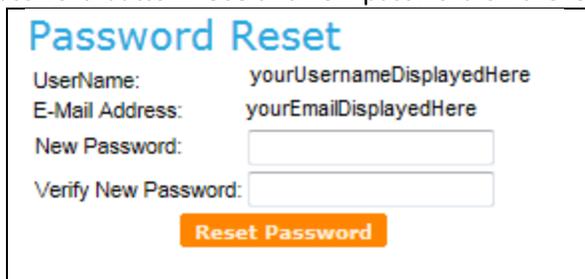


The screenshot shows the 'Reset Password/Unlock Account' page. It has a title 'Reset Password/Unlock Account' in blue. Below the title, there is a paragraph of instructions: 'Enter your registered GBB Username and e-mail address below and click Submit. You will receive an e-mail at the specified address. Follow the instructions in the e-mail to reset your password and unlock your account. You will have 1 hour to reset your password.' There are two input fields: 'Enter UserName:' and 'Enter E-Mail Address:'. Below the input fields is an orange 'Submit' button.

This will send a message to the registered email address which will contain a link with the text "Click Here to Reset Password." Press the link to access the Password Reset page.

Note: This must be performed on the same computer used in the previous step.

6. Enter your new password in the fields for New Password and Verify New Password then press the Reset Password button. Use this new password on the login page.



The screenshot shows the 'Password Reset' page. It has a title 'Password Reset' in blue. Below the title, there are four fields: 'UserName:' with the value 'yourUsernameDisplayedHere', 'E-Mail Address:' with the value 'yourEmailDisplayedHere', 'New Password:' with an empty input field, and 'Verify New Password:' with an empty input field. Below these fields is an orange 'Reset Password' button.